

## Frequently Asked Questions

### King's College Achievement Plus Program

January 18, 2021

#### 1. What is the Achievement Plus Program?

Achievement Plus is a student support program primarily for first-generation students (parents did not graduate from a two or four-year postsecondary institution), and whose financial resources to attend college are limited. We offer grants, tuition-free summer courses, holistic advising, professional tutors, in addition to personal, financial, and career counseling. We have been at King's College since 1976.

#### 2. Where is the new office location for Achievement Plus?

We are located on the 2<sup>nd</sup> floor of 107 N. Franklin Street (corner of Union and N. Franklin Streets). To enter the building, you will need to ring the bell for the intercom system located inside the front entryway door on the left side. Once you are greeted through the intercom system, you will be asked to check in by scanning the QR code with your phone. Masks are required. Note: If you do not have a scheduled appointment you will be asked to make one.

#### 3. What are the hours of operation?

The Achievement Plus office will be operating 8:30-4:30 Monday - Friday by appointment only. A staff member will always be present in the office with exceptions of lunch hour from 12-1 p.m. and other meetings or events.

#### 4. How will I make appointments?

You can call Mrs. Dickinson, Director, at 570-208-5900, ext. 5710 or you can schedule through **Microsoft Bookings**, [Book an Appointment Today](#).

You can call Mr. Jonathan Kadjeski, Student Success Counselor, at 570-208-5900, ext. 5709 or you can schedule through **Microsoft Bookings**, [Book an Appointment Today](#).

Appointments will be made as soon as possible once requested based on availability of staff members, even if that call is made just outside the office door when requesting an immediate appointment.

## 5. Can I drop in to visit?

Throughout the college this semester everyone is requested to make an appointment for any type of visit they wish to have. We ask that you follow the instructions above to contact our office for visits.

In our new location we have space on the 3<sup>rd</sup> floor where you can relax & bring a lunch or pick up needed personal care/household items/light snacks; study area with desks so you can bring your laptop to work on assignments. We have a refrigerator & microwave. As with all other areas, masks are required as well as social distancing. We ask that you do not stay longer than 60 minutes and there will be a limit on the number of students due to COVID-19 room capacity restrictions. Please contact [donnadickinson@kings.edu](mailto:donnadickinson@kings.edu) to schedule your day & time.

## 6. Will we be able to meet face-to-face?

We want you to feel comfortable so it will be determined on a case-by-case basis if an in-person or virtual meeting takes place. **Masks will be required for all in-person meetings.** If you have a medical condition which prohibits a mask, then a virtual meeting will be arranged.

## 7. How will we pick up our lending library textbooks?

As with any other meeting, you must make an appointment so that we can keep social distancing in place and avoid crowding.

## 8. Will there still be professional tutors available?

A professional chemistry tutor for Chemistry 114 is set to tutor virtually utilizing Zoom and/or Go board. Email Dr. Dickinson – [johndickinson@kings.edu](mailto:johndickinson@kings.edu) for an appointment.

A professional math tutor for Math 100, 101, 102, 110, 120, 123, 125, 126 is set to tutor virtually utilizing Zoom. Email Ms. Joan Stempin [joanstempin@kings.edu](mailto:joanstempin@kings.edu) for an appointment.