Frequently Asked Questions

King’s College Dining Services

July 30th, 2020

1. **Will Dining locations be open when I return to campus?** King’s Court, Connerton’s, Susquehanna Place, Chick-fil-A and Monarch Mart will be open under the recommended CDC and local health department guidelines beginning August 17th, 2020. Facial coverings are required in all dining areas until seated and must be worn when moving to and from your table, such as when you get up to get a beverage or to use the restroom. Seating capacity for all dining locations has been reduced to account for proper social distancing. At King’s Court, all stations have been properly equipped with safety shielding, so that all food options could be served to students and staff (though there will be no self-service at King’s Court). The “My Pantry” area will now be served to you at the former “Baker’s Crust.” At this “My Pantry” area, you can get made-to-order waffles, cereal, bagels, fresh fruit and yogurt parfaits. The salad bar will feature a daily item from the former “Baker’s Crust.” All other stations will be open with modifications. Menus at Susquehanna Place and Connerton’s have been streamlined for quicker service. At Chick-fil-A, the dining room will be closed, but we will offer take-out only.

2. **Have meal plans changed due to Covid-19?** Meal plans have been restructured with increased Flex and a reduced number of meal swipes to give you more options to use your plan. Flex is accepted in all on-campus dining locations. Meal swipes will now be accepted in Monarch Mart for Grab-and-Go bundles.

3. **Can I order ahead to avoid lines?** We have implemented mobile ordering for the fall semester. Orders can be placed ahead through the BOOST app., which can be downloaded free from the App Store or Google Play (by searching “Boost Ordering”). You may use this BOOST app to pre-order food from Susquehanna Place, including Starbucks Café and Connerton’s Café. In-person ordering for Create in Susquehanna place will not take place during modifications for Covid-19. Anyone can order in at Connerton’s Café at the kiosk or the register. However, everyone is encouraged to use BOOST as much as possible to lessen lines and stay within capacity restrictions in on-campus restaurants.

4. **Will take-out meals be available?** We have expanded take-out service to include King’s Court, as well as the other campus restaurants. Also, keep in mind that there are increased selections of Grab and Go items in Susquehanna Place and the Monarch Mart. Additionally, reheatable meals are available for sale in the Monarch Mart and Susquehanna Place and there are microwaves in multiple areas convenient use. Finally, sushi will still be made fresh and sold on campus daily.

5. **Have entrances and exits been modified as a result of Covid-19?** Entrances and exits to all on-campus restaurants have been modified for the fall semester.
   - **King’s Court** -- Entrance: front stairwell that leads to the cashier stand at the front of King’s Court. Exits: near the dish-return and My Pantry areas. ADA entrance is the elevator.
   - **Connerton’s Café** -- Entrance: the door located closest to the elevator on the ground floor. Exit: the door closest to the food pick-up windows.
• **Susquehanna Place** -- Entrance: the rear stairwell from the Administration building and down the back hallway. Exit: the stairwell leading to the McGowan parking lot. The normal main entrance from the Administration and Mulligan Buildings is reserved for BOOST Mobile Ordering pick-ups only.

• **Chick-fil-A** -- Entrance: through the Alley Center lobby. Exit: through the courtyard.

• **Monarch Mart** -- Restricted to 2 guests at a time.

6. Where can I find more information about dining?
   
   [https://www.kings.edu/sites/default/files/dining-return-to-campus.pdf](https://www.kings.edu/sites/default/files/dining-return-to-campus.pdf)
   
   [https://dineoncampus.com/kings](https://dineoncampus.com/kings)