

Frequently Asked Questions

Academics at King's Fall Semester 2020

July 21, 2020

- 1. How are courses being conducted?** Courses will be conducted in three main ways: traditional, hybrid and distance.
 - For a **“traditional”** course, the instructor will teach all enrolled students each class meeting in the assigned classroom. Over 60% of fall 2020 courses currently fall into this category.
 - For a **“hybrid”** course, the instructor will teach half of the enrolled students each class meeting in the assigned classroom (one half in one meeting, the other half in the next meeting). Approximately 35% of fall 2020 courses currently fall into this category.
 - For a **“distance”** course, the instructor will teach all enrolled students entirely by way of distance-learning technologies and methods. Less than 2% of fall 2020 courses currently fall into this category.
- 2. How will COVID-19 impact what happens in the classroom?** Students may find that the feel of the classroom is impacted due to the health and safety protocols related to COVID-19. Instructors will not be free to roam about the room. Students will sit in designated seating only. Everyone will wear and need to speak through a mask. Course materials might not be distributed in class but will need to be accessed online. However, lecture, discussion, and dialogue will take place. As always attendance, for those without symptoms, and participation remain the optimal means to learning.
- 3. How will grades be determined this semester?** The traditional letter grade and its corresponding G.P.A. will be used this semester. The College is not planning to implement a Pass/Unsatisfactory option as it did for the Spring 2020 semester. While attendance and classroom interaction have always been an essential aspect of learning at King's, students unable to attend class due to illness or reported COVID-19 symptoms will not be penalized in terms of the final grade.
- 4. Can I meet with my instructors?** Your instructors will be available to consult with you regarding your questions and concerns about the course. To protect everyone's health, these meetings will be held either virtually, using Microsoft Teams, ZOOM or by phone, or in-person only if six feet distancing is practicable and masks are worn. Instructors will also respond to your email questions in as timely a manner as possible. Instructors will establish individual protocols for conversations before and after class.
- 5. Will I have access to the Writing Center, Academic Skills Center, Registrar, and the Academic Advisement Offices?** All the Academic Student Service Offices will be available to serve you. The College is discouraging drop-ins. Students will be asked to make appointments prior to entering an office, which may, at times, include using your phone to make an appointment as

you stand outside the office. Services will be provided in person if six feet distancing is practicable and masks are worn or virtually. For example, a student will submit papers to the Writing Center virtually and receive feedback virtually as well.

6. **Is everyone required to wear a mask in class?** Everyone is required to wear a mask in all public places. Wearing a mask for an entire class period maybe **MAY BE** uncomfortable, but it is the most highly regarded practice to mitigate the spread of the virus.
7. **Will I be able to use the library?** The library will continue to provide access to research materials, assistance from professional staff, computer access and study space. Due to COVID-19 protocols there will be designated seating in the library; however, group study space access will be limited.
8. **Will I be able to have a tutor for a course should I need a tutor?** The College will continue to provide tutoring services for students who request them. Tutoring sessions will be conducted virtually using ZOOM or Microsoft Meetings. Our tutors will be mentored by our professional team.
9. **Can I study in groups? If so, where?** The College is discouraging in-person group study and encouraging students to make use of virtual platforms for group study sessions. Studying with one or two fellow students ought only to be done if masks are worn, and six feet distancing is possible. To properly sanitize spaces throughout campus, access to group study areas will be limited.
10. **What type of hardware, software, and internet access do I need to fully participate in a hybrid or online course?**
 - a. Hardware: Intel i3 or M3 processor or higher (i5 or i7 is preferred); 4GIG RAM or higher (8 to 16GIG is preferred); 32GIG SSD storage or greater (120 to 256GIG is preferred); Mouse/Muse Pad, microphone, and camera. Screen size and touch screen are a user preference. All manufacture brands will work.
 - b. Software: All software required to participate in remote learning is provided by King's College. All manufacture brands of operating systems (Microsoft Windows, Apple iOS, Android) are acceptable. If the device has an Internet browser, you will have access to your academic apps.
 - c. Internet Connection: Internet bandwidth should be a minimum of 5Mbps downs and 2Mbps up dedicated to this user. 4G cellular or a home broadband connection should be sufficient. You can test your bandwidth with a free Speed test app or website. For example, ZOOM states their minimum bandwidth is 600Kbps (up/down, but recommend 1.5 Mbps (up/down)).

