

King's College Response to Blackbaud Data Security Incident

King's College received notice from one of our third-party vendors, Blackbaud, Inc., that the company had been the target of a data security incident involving cybercriminals. Blackbaud is one of the world's largest providers of fundraising and customer relationship management systems for non-profits and higher education institutions.

We take the protection and proper use of your information very seriously. Please see the information below that explains the incident.

On July 16, 2020, Blackbaud notified King's that it discovered and stopped a ransomware attack, but not before some data may have been exposed. Upon learning of this incident, King's immediately began an investigation to understand what data may have been compromised and will continue to take appropriate action. **Blackbaud has determined that the cybercriminal did not access credit card information, bank account information, or social security numbers.** However, some information, such as your name, contact information, and your philanthropic history could have been accessed during the attack.

According to information provided to us from Blackbaud, the cybercriminal removed data for the purpose of extorting funds from Blackbaud, at some point between February 7, 2020 and May 20, 2020. Blackbaud's Cyber Security team engaged with independent forensics experts and law enforcement to expel the cybercriminals from their system. Blackbaud paid the cybercriminal's demand with confirmation that the copy they removed had been destroyed. For additional information about this incident and Blackbaud's response, please visit [Blackbaud's website](#).

As part of their ongoing efforts to help prevent something like this from happening in the future, Blackbaud has hired a third-party team of experts who have implemented several changes that will protect your data from any subsequent incidents.

As a valued member of the King's College community, we are sharing this information to keep you fully informed. If you would like to contact us with any questions or concerns regarding this matter, please contact Wendy Hinton, Director of Advancement Communications, at wendyhinton@kings.edu or (570) 208-8130.